

## **Terms and Conditions of Rabbit's registration**

The following terms and conditions are the contract between Bangkok Smartcard System Company Limited (the "Company"), as the issuer of the Rabbit, and the Applicant:

1. The Rabbit that can be registered must not be expired and must not be previously registered.
2. For the registration of Rabbit, Applicant is required to present the original identification card for Thai citizen and the original passport for foreigner. For Applicant age lower than 15 years without identification card is required to present birth certificate or house registration.

For the purpose of registration of Rabbit, Applicant hereby agrees and consents to the Company for access their information, verification and checking the accuracy of identification card, passport, birth certificate or house registration.

3. The successful registration of Rabbit is neither transferable nor cancellable.
4. Applicant who registers the Rabbit shall comply with the Conditions of Issues, related rules and regulations including laws, orders and ordinances.
5. The Applicant is responsible for safeguarding their Registered Rabbit against damage or theft and ensuring that the Registered Rabbit is not used by any other person.

Applicant shall be solely responsible for the use of Registered Rabbit and transaction arising from the Registered Rabbit including consequences of usage of Registered Rabbit.

6. The Applicant is eligible for Stored Value refund of the Registered Rabbit under the following conditions:
  - 6.1 the Registered Rabbit that is not an Expired Rabbit or the Registered Rabbit is an Expired Rabbit but not exceeding the Inactive Period.
  - 6.2 other cases as specified by the Authorized Distributor or the Authorized Issuer (as the case may be).
  - 6.3 the return of Stored Value refund shall comply with the Conditions of Issue. The Company shall return of Stored Value to Applicant directly.

Notwithstanding, the Stored Value refund of the Registered Rabbit shall be complied with procedures and conditions as defined by the Company. Applicant is required to present the proof of ownership of Registered Rabbit and/or other document as requested by the Company.

7. In the case that the Registered Rabbit is lost or stolen:
  - 7.1 The Applicant can notify to suspend the loss or stolen Registered Rabbit. The Company shall suspend only the function of Stored Value. The notification of suspension can be made by contacting the Rabbit Hotline by phone.
  - 7.2 The suspension of the Registered Rabbit under Clause 7.1 will be effective after 24 hours from notifying the suspension to the Rabbit Hotline which the Applicant must be abided by the procedures and conditions as defined by the Company.

- 7.3 After the suspension has become effective, the Company will return only the remaining Stored Value of the Registered Rabbit. The Company shall not be responsible for the loss and damage of the remaining Stored Value prior to the suspension is effective.
- 7.4 In any case, the Company shall not be responsible for the loss and damage of the Specific Transit Pass or Common Transit Pass on the Registered Rabbit.
- 7.5 The Company reserves the right to charge a fee for the return of the Stored Value or replacing the Rabbit according to the conditions and procedures of the Company.
- 7.6 In any case, the Company shall not be responsible for the loss and damages of the devices using together with the Registered Rabbit.
8. The Company reserves the right to charge a fee and/or expense for registration of Rabbit, Stored Value refund or suspension cancellation.
9. By registration of Rabbit and signing this application, the Applicant agrees, consents and acknowledges that personal information and any data provided to the Company including all information relating to the use of Registered Rabbit (the "**Transaction Data**") may be disclosed or transferred from the Company to parent company, the subsidiaries, affiliates, related companies, business partners of the Company, including any other entity which directly or indirectly controls, is controlled by, or is under common control with, the Company (hereinafter referred to as the "**Group of Companies**") or vice versa; and the Transaction Data shall be used by the Company for the following purposes:
  - 9.1 processing an application or benefits in connection with the Rabbit;
  - 9.2 for processing an application, calculation and application of points and other benefits to the Applicant, for research, study, marketing and system management purposes by the Company or the Group of Companies, as well as any purpose that the Company deems appropriate;
  - 9.3 the normal management, operation and maintenance of systems, including the audit of the Company;
  - 9.4 marketing of goods and/or services or benefits to the Applicant by the Company, the Group of Companies and/or any of the business partners of the Company. The Group of Companies and/or any of the business partners may need to carry out data processing to enable the Company to better understand the behaviors of the Applicant and to provide other goods and/or services better tailored to the Applicant's needs, to assist the Company in selecting goods and/or services that are likely to be of interest to the Applicant;
  - 9.5 designing new or improving the existing services provided by the Company or any company in the Group of Companies to the Applicant;
  - 9.6 communication by the Company, any company in the Group of Companies and/or its business partners to the Applicant, sending newsletter, marketing messages, promotional offers and any other information by the Company, any company in the Group of Companies and its designees to the Applicant from time to time. However, the Applicant who wishes to opt out from receiving third party marketing messages and promotional offers and any other information may do so;
  - 9.7 investigation of complaints, suspicious transactions and research for service improvement;
  - 9.8 disclosure as required by any laws or regulations; and
  - 9.9 other related commercial purposes as the Company considers appropriate, to the fullest extent permissible by law.

- 10 Information or Transaction Data held by the Company relating to the Applicant will be kept confidential by the Company, but the Applicant agrees that the Company may transfer or disclose such information to others as specified in the Conditions of Issue.
- 11 The analyzed Transaction Data and analyzed information of the Applicant given upon and subsequent to the registration of Rabbit and use of Registered Rabbit are the property of the Company.
- 12 Information and any amendment to the terms and conditions of Rabbit's registration and the Conditions of Issue will be shown at [www.rabbit.co.th](http://www.rabbit.co.th) and the Company reserves the right to change or cancel the Rabbit's registration, its terms and conditions anytime without prior notice.
- 13 Other conditions will be complied with the Conditions of Issues, rules, regulations and announcement as specified by the Company.